



QUESTIONNAIRE TO ASSESS THE ASSISTANCE DISPENSED BY THE INTERNATIONAL PROTECTION DEPARTMENT'S LEGAL ASSISTANCE SERVICE

Date													
Name and surname (optional)													
Tel. no. (optional)								E-	E-mail address (optional)				
Age: □ <18 □ 18-30 □ 31-50 □ 51-65 □ >65								Ge	Gender : □ female □ male □ other				
Postal address (optional)													
PLEASE ANSWER THE FOLLOWING QUESTIONS BY RATING THE SENTENCES FROM 0 TO 10, WITH 0 being TOTALLY DISSATISFIED AND 10 EXTREMELY SATISFIED. 1 You were given an appointment within a reasonable time scale													
	0	1	2	3	4	5	6	7	8	9	10		
2 The					_							l	
	0	1	2	3	4	5	6	7	8	9	10	1	
3 All o	f the	querie 1	es put 2	forw 3	ard w	ere re	esolve 6	ed 7	8	9	10		
4 The	guida 0	nce w	as uso 2	eful 3	4	5	6	7	8	9	10		
5 Global assessment													
	0	1	2	3	4	5	6	7	8	9	10		
	1	1				1			1	I	1	Í	





6- If you would like to make a **COMPLAINT** or a suggestion for improving the service, you may do so below:

may do so below.
In this case you will have to give your personal and contact details

THANK YOU for your participation

Madrid, of , 202

In compliance with the General Data Protection Regulation (GDPR) regarding personal data which the bar association of Madrid will process in relation to your request or consultation, with the aim of managing the Free Legal Assistance service, we inform you that the legitimation of the processing is initially derived from your request and consent (GDPR: 6.1.a) Consent of the data subject) and subsequently from Law 1/1996, of 10 January, on free legal assistance and Law 39/2015, of 1 October, on the Common Administrative Procedure of the Public Authorities (GDPR: 6.1.e) Processing necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller, and GDPR: 6.1.c) Processing necessary for compliance with a legal obligation to which the controller is subject).

These data will not be ceded to third parties except by order or when made available legally. We inform you that you have the right to access, rectify and erase the data, request the portability of the same, object to the processing and request restriction of processing. These rights can be exercised by email sent to derechosdatos@icam.es.

On the website http://web.icam.es/bucket/RGPD/protecciondedatos.html#aig you can find more information on the processing of your data and your rights.